

Georgia Aquarium Camp H2O



Parent Guide 2023



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***Required forms**

If you have any questions related to camp, please contact the Georgia Aquarium Education Staff.

| Name | Phone Number | |
|------------------------------|---------------------|--|
| Education | 404-581-4080 | education@georgiaaquarium.org |
| Security | 404-581-4242 | |
| Georgia Aquarium Call Center | 404-581-4000 | |



Introduction

Georgia Aquarium Education department is dedicated to spreading passion and inquiry to all who enter our doors. Campers will have a whale of a time; meeting exclusively with experts, performing experiments, crafting new designs, and so much more. Summer camp runs Monday through Friday 9:00am to 3:30pm. Campers will explore the diverse organisms present at Georgia Aquarium, from tiny brine shrimp to massive whale sharks. Campers will discover aquatic realms from their local ecosystems to the distant arctic. Campers will visit all galleries and experience presentations; included in camp.

Our camps are offered weekly and are divided into age specific groups, 5 to 7 years old, 8 to 10 years old and 11 to 13 years old. These camps are tailored to engage each age specific range, so it is important campers are registered to their age-appropriate camp.

We create and foster a fun, safe learning experience. All our educators are certified in First Aid, CPR/AED, and Epi-pens. The Georgia Aquarium is KultureCity Sensory Inclusive certified. To provide the best experience for your camper we highly encourage you to share any medical or behavioral needs. This information is never shared with other campers or their parents. Additionally, for the safety of all campers and staff, parents or guardians are not permitted to follow or attend camp activities or campers during camp hours.

Campers are highly encouraged to ask questions, participate in activities, and share their experiences with parents/ guardians. With enough inspiration, we can work together to create a sea of change in our local waterways down to the ocean creating lasting impacts for the wondrous life that inhabits our world.



Registration Policies

General Reservation Policy

- All reservations are required the prior week of the program start date.
- Walk up purchases are not available.
- Full payment is due upon reservation.
- Changes to reservations made 2 weeks or less prior to scheduled event date are subject to Georgia Aquarium Education managerial approval.
- Camp H2O is exclusively for campers ages 5 to 13 years. In order to participate in Camp H2O, campers **must be at least 5 years of age and less than 14 years of age as of January 1, 2023**. We may ask for verification of your child's age prior to the first day of camp.
- Campers must be registered to an age specific camp. Georgia Aquarium retains the right to cancel or alter reservations for campers registered inaccurately into an age specific camp.
- Camper forms and information must be filled out prior to the first day of camp.



Refund and Cancellation Policy

- Cancellations may be requested at any time prior to or during camp programming. Cancellations do not guarantee a refund and are subject to refund policies.
- Refunds will **NOT** be issued for cancellation requests received within **2 weeks** of scheduled camp date.
- Refunds will not be issued for no-shows.
- Partial attendance of camp will **NOT** result in refunds for individual days missed of summer camp week.
- Refunds will not be issued based on dissatisfaction of camp program.
- Campers sent home early at Education staff discretion will **not** receive a partial or full refund for the day.

Date Change Policy

- Date changes that occur within 2 weeks of scheduled camp date will incur a 25% fee per reservation.
- Date changes are subject to availability and may require Georgia Aquarium Education managerial approval.

General Information

Lunch and Snacks

- Please make sure you pack your child's lunch each day. We recommend packing lunch in thermal bags; campers will not have access to a microwave or refrigerator.
- Camp H2O does not provide lunch for campers nor are campers able to purchase lunch at Georgia Aquarium's cafeteria.
- Light morning and afternoon snacks are provided by Georgia Aquarium.
- Snacks will not contain nuts and aim to avoid common allergens.
 - If your child has severe food allergies or dietary restrictions, we highly encourage you to pack them a snack in addition to their lunch.
- Snacks and lunches containing nuts are not permitted.

Dress Code

- Please send campers in comfortable, weather appropriate clothes each day.
- We recommend all campers have a sweater or jacket as it can be cold in our classrooms and galleries.
- Campers should dress in attire they can easily manipulate without assistance.
- Flip flops, heels, open-toe, or roller shoes are not permitted. We recommend closed toe athletic shoes or sneakers as campers will be walking throughout the entire Aquarium.
- Due to the hands-on nature of Camp H2O, your camper may get damp! We highly encourage you to send your camper with a change of clothing each day (i.e. shirt, pants, undergarments). Please note that campers will not be swimming or sitting in the splash zone for any presentations.
- We provide multiple bathroom breaks throughout the day; however, your camper should be confident in asking an adult to use the bathroom when necessary.
 - Camp H2O does not provide a change of clothing in case of an accident; we will contact a parent for a change of clothes or camper pick up.



General Information cont.

Personal Items

- Campers are welcome to bring personal items including fidget items, however, the following are not permitted at Camp H2O:
 - Toys
 - Money
 - Loose jewelry
 - Card games or collectables
 - Gum
 - Weapons or other inappropriate items
 - Tablets or game systems
- These items will be confiscated and returned to a parent at the end of the day.
- While we realize that some campers may have cell phones in order to keep in contact with parents, we recommend talking with your child about limiting their cell phone use during camp hours.
- Georgia Aquarium is not responsible for any lost, stolen, or damaged items.

Payment Receipt and Tax ID

- The confirmation email you receive when you register for camp is your receipt of payment. The federal tax ID for the Georgia Aquarium is 58-2574918.



Drop off and Pick up Procedures

General Details

- Camper(s) are assigned a Camper ID number for pick up and drop off. This number is the last four of your order ID number. This number must be displayed at pick and drop off.
 - If driving, please have this number on the car dashboard.
 - If walking, please have this number in hand and visible.
 - This number can be located on your ticket receipt.
- Each Monday during camp drop off, Georgia Aquarium Education team will provide a printed copy of the Camper ID number if you do not already have it.
 - If more than one person will be picking up or dropping off camper(s) throughout the week, the Camper ID number is required. A copy of the ID number or handwritten version will be accepted.
- For your camper's safety we will not release them unless the appropriate Camper ID number is provided by an authorized person at dismissal.
 - Authorized pickups are provided during registration. If your child will be picked up by someone not provided during the initial registration you will need to notify Georgia Aquarium staff prior to pick up and ensure the person has the Camper ID number.
 - You may notify staff in person or by emailing education@georgiaaquarium.org.
 - If you fail to notify staff prior to pick up, there may be a delay as Education staff will need to contact parents/ guardians to confirm authorization.
- The Arrival and Dismissal location is on Baker Street near the intersection of Baker and Luckie Street, across from Centennial Olympic Park. Look for the Camp H2O Arrival and Dismissal signs on the curb. A member of Georgia Aquarium Education team will assist you at the curb.
- If you are using a GPS, use the following address for a more direct route to Georgia Aquarium parking: 225 Baker Street, NW Atlanta, GA 30313.
 - **NOTE:** This address may take you to our parking decks and not the drop off/ pick up zone.
- Please ONLY use the designated area for camp arrival and dismissal. The Atlanta Police Department has extended Camp H2O the courtesy of using this lane for drop-off and pickup; however, they retain ultimate jurisdiction over traffic and parking.
- Parents will be notified by email prior to pick up/ drop off if there are any changes needed to occur to standard procedure.
- Campers and parents must remain in their cars until an Education personnel can get camper(s) checked in or out. Once out of the car, camper(s) will be escorted into or out of the building by an Education staff member.
- If a camper needs to be sent home early at the discretion of Georgia Aquarium Education staff, they will not be eligible for a partial or full refund. Education staff will notify guardians of best location for early pick up.

Drop off and Pick up Procedures cont.



Emergency Dismissal Procedure

- In the event of an emergency and your camper needs to be dismissed immediately, we will call you or you may call 404-581-4242 to reach the Security department.
- The emergency dismissal location is on Baker Street where the arrival process takes place.



Drop off and Pick up Procedures cont.

Drop Off Procedure

- Camper drop off begins at 8:30am and ends promptly at 9:00am.
 - If camper(s) need to be dropped off after 9:00am, contact Georgia Aquarium Education staff by phone or email prior to camp day.
 - If camper is running late, call Georgia Aquarium education at 404-581-4080 to notify staff. If there is no response, please leave a voicemail.
- Late arrivals will drop off in the same location. Upon arrival, please call 404-581-4080 to notify education staff of arrival. Remain in the car with camper until a member of the Education staff is able to escort camper(s).
 - For your child's safety we are required to check in each camper before the driver leaves the location.
 - Security may come over to car to speak with you, let them know you are a late drop off for Camp H2O and they will be able to assist a safe arrival.
- Walk-up arrivals are handled by an Education department staff member outside the Education Entrance doors. This includes volunteers or staff members dropping off campers. Please do not leave camper(s) until they have been checked-in and confirmed with an Education department staff member.



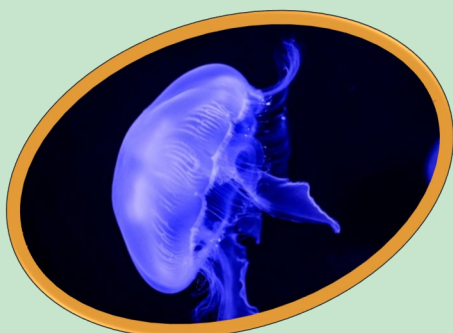
Pick up Procedure

- Camp dismissal begins at 3:30pm and concludes promptly at 4:00pm. Camp dismissal may begin prior to 3:30pm if all camps are present and authorized picks up are present.
- An Education staff member will confirm identity and Camper ID# to ensure camper's safety prior to permitting camper to leave the building.
 - If the person picking up is not listed as an authorized pick up and Education staff was not notified, there may be a delay in pick up as Education staff will have to confirm authorization for pick up.
- An Education staff member will accompany your child to your vehicle and discuss any positive or negative events that occurred as necessary.

Drop off and Pick up Procedures cont.

Pick up Procedure cont.

- Please pull out of the line if you need to adjust your child's car seat, seat belt, etc.
- We are required to check out each camper before he or she leaves with the authorized adult, this may take several minutes.
- Walk-up dismissals are handled by an Education staff member on the curb of Baker Street in front of the Education Entrance (the same place that walkers dropped off in the morning).
- If camper(s) will need to be picked up before 3:30pm, contact Georgia Aquarium Education staff by phone or email prior to camp day.
 - The early dismissal location is on Baker Street where the arrival process takes place. Early dismissals can be facilitated by Education staff as late as 2:30pm.
- If you fail to notify Education staff of an early pick up prior to arrival, there will be a delay in getting camper connected. Wait times can be 30 minutes or more, so notifying staff as soon as possible is highly encouraged
- After 4:00pm, Education management will reach out to camper guardian regarding late pick up. All pickups after 4:00pm will incur late fees.
 - Campers picked up after 4:00pm will be charged \$10.00 per child with an additional \$5.00 per minute/per child after 4:00pm.



Required Forms

- Please have the following forms completed, signed and returned prior to the first day of camp:
 - Parent/Guardian Permission form
 - Camper Behavior Contract
 - Authorization to Dispense External Preparations
 - Photo Release
- All campers MUST have a signed and completed waiver on file before they will be permitted to attend camp.
- Digital submissions are strongly encouraged and can be completed at <https://waiver.smartwaiver.com/w/605b3b8b82ecd/web/>.
- Campers may turn in a paper copy the Monday of camp; campers without a waiver on file will not be permitted to attend camp until a completed and signed waiver is received.

Parent/Guardian Permission Form

I hereby give permission to my child or dependent to participate in all activities involved in the Camp H2O at Georgia Aquarium Program, expressly and specifically acknowledging that those activities may include, without limitation, water-related activities at the Georgia Aquarium and travel to and from the Georgia Aquarium. I understand and acknowledge that, in participating in such activities, my child or dependent, though always in the presence of an adult, may not be constantly monitored. I further understand and acknowledge the risk of physical injury or damage to property as a result of my child's or dependent's participation in the activities.

I hereby give permission for my child to visit Centennial Olympic Park and Pemberton Place, which are located adjacent to Georgia Aquarium. My child will be escorted to and from all locations by Georgia Aquarium Staff. While outdoors and at other locations, my child will be properly supervised by the Education Department staff. I understand and acknowledge the risk of physical injury or damage to property as a result of my child's or dependent's involvement at Centennial Olympic Park and Pemberton Place.

I hereby authorize the Georgia Aquarium, or its designee(s), to take my child or dependent to a hospital or other medical facility in case of any emergency and to consent to any x-ray examination, anesthetic, medical or surgical diagnosis or treatment and hospital care of my child or dependent deemed advisable by a licensed physician and provided by that physician or under that physician's supervision, regardless of where that treatment is provided.

In consideration of my child or dependent being allowed to participate in the activities at the Georgia Aquarium described above, I hereby release and discharge the Georgia Aquarium and its directors, officers, employees, agents, volunteers, and other representatives, from any and all liability, claims, losses, and demands whatsoever that my child or dependent or I may have for injuries or property damage arising or resulting from my child's or dependent's participation in the activities described above, whether or not resulting from negligence, all of which claims I hereby waive both for myself and for my child or dependent.

I acknowledge and agree that attendance and involvement in the activities described above are voluntary, that my child or dependent is participating at his or her own risk, and that I have read the terms and conditions of this waiver and release.

I understand and agree that this waiver and release shall be fully binding on me, my child or dependent, my estate, my child's or dependent's estate, my heirs, and my child's or dependent's heirs, and that neither I nor my child nor my dependent nor anyone claiming through me or my child or my dependent shall have any legal right to assert a claim against the Georgia Aquarium or its directors, officers, employees, agents, volunteers, or other representatives, relating to my child's or dependent's participation in such activities.

Please list all allergies, medications, medical and/or behavioral conditions:

Emergency Contact Information:

Contact Name:

Relationship to Participant:

Contact Phone: _____

Alternate Phone: _____

Name of Child or dependent: _____

Signature of Parent or Guardian

Date

Camper Behavior Contract

Camp H2O is going to be an exciting and hands-on experience that will leave your camper with memories that last a lifetime! In order to ensure that each camper has a safe and positive experience, we want all of our camp families to understand that the physical and emotional safety of our campers and animals is paramount. To that end, please review this Camper Behavior Contract with your child(ren) or dependent(s).

If a camper is in violation of the behavior contract, the camper may, at the discretion of staff, face consequences up to and including dismissal from camp with no partial or full refund. *Bullying of any kind is inexcusable and grounds for immediate dismissal from camp.* Georgia Aquarium will pursue the following in the event a camper violates the behavior contract:

First Occurrence: The first occurrence will result in a call home or conversation during pick-up with Georgia Aquarium staff. In the case where kicking, biting, or other severe behavior occurs, the child may automatically be given one-day suspension from the program with no refund for that day.

Second Occurrence: The second occurrence of severe behavior will result in a conversation with Georgia Aquarium staff and parents, potentially resulting in expulsion from camp without a refund. A member of the management staff of Education will make a final determination for expulsion.

Campers and Parents: Must return the signed contract prior to your first day of camp. Signature is indicated by typing your full name in the form.

1. Stay with your assigned camp instructor and always listen to instructions.

- I will stay with my assigned camp instructor(s) throughout the entire camp experience.
- I understand that for my safety, wandering throughout the aquarium is not permitted.
- I understand running is not permitted and will only do so with permission from camp instructor(s).
- I will always follow my camp instructor's directions and ask questions if needed.
- I understand that my questions are valued and encouraged - if I don't ask, I'll never know!

2. Be on your best behavior.

- I will be respectful of my fellow campers, all program staff, and the animals with my words and actions.
- I will listen when others are speaking and speak to others in a respectful manner and tone. This includes using my "inside" voice inside of the aquarium.
- I will not threaten or cause physical harm to others, including but not limited to possessing sharp or otherwise dangerous instruments.
- I will respect the personal space of others and keep my body to myself.
- I understand that disrespectful behavior includes but is not limited to hitting, punching, kicking, biting, spitting, swearing, teasing, lying and not listening to my camp instructor.
- I understand that bullying - both physical and emotional - is inexcusable and is grounds for immediate dismissal from camp.

- I will be respectful of the aquarium grounds, buildings, and animal habitats.
- I will not litter, vandalize, steal, or destroy items that do not belong to me.
- I agree to follow all Camp H2O rules including those that are not listed on this behavior agreement.

3. Respect the animals and their homes.

- I understand that tapping on the windows or yelling at the animals can be very disturbing and harmful to their health and will refrain from doing so.
- I will not feed the animals or put items into an exhibit.
- I will wait until I am instructed as to when and how I may touch the animals.

4. Electronic use should be limited during the camp day.

- I understand that I am not to play on my phone, tablets, electronic toys, or other devices during the camp day.
- I will put away my cellphone or electronic device when requested by camp instructors or Georgia Aquarium personnel.
- I understand that I will not take pictures of other campers without their consent.
- I understand that I am not permitted to display inappropriate images, videos or sounds on my phone or electronic device(s).

4. Have Fun!

- I agree to HAVE FUN and help my fellow campers have fun!

Agreement Statement: I have read the Camper Behavior Contract with my child and accept responsibility for his/her behavior during enrollment in camp. I understand that my child may be removed from an activity if this contract is violated.

When a parent or guardian initially registers a child with an exempt program, the parent or guardian shall sign a form indicating the parent or guardian has been advised and understands that the program is not licensed and is not required to be licensed by the state.

Signature

**Camper
Date**

Signature

**Parent/ Guardian
Date**

Authorization to Dispense External Preparations

Except for first aid, Georgia Aquarium personnel shall not hand out prescription or non-prescription medication (including sunscreen) to a child without specific written authorization from the child's physician or parent. All medications shall be stored in accordance with the prescription or label instructions and kept in places that are inaccessible to children. Each dose of medication given to a child is required to be documented showing the child's name, name of medication, date and time given, and the name of the person giving the medication. It is required that on-site First Aid be notified for any serious or life-threatening situations.

Camp Name: _____

Camp Week: _____

I hereby give Georgia Aquarium Staff permission to apply one or more of the following external preparations, in accordance with directions on the container:

- Band-Aids
- Neosporin or similar non-prescription ointment
- Bactine or similar first aid spray
- Prescription ointment
- Other (please specify)

By typing or signing my name in this form below, I give permission for Georgia Aquarium to dispense external preparations to my child.

Parent/Guardian's Signature

Date

Photo Release

I, _____, hereby authorize Georgia Aquarium, Inc., to take photographs of my child during his/her camp experience. I grant permission to Georgia Aquarium and their respective representatives, worldwide right to use, publish, and display for all types of advertising and promotional materials. These images may be used in television, print campaigns, and the internet, with all photographic negatives and prints, transparencies, and digital representations owned by Georgia Aquarium, Inc. I agree that Georgia Aquarium is not required to submit to me any materials for approval prior to use. I hereby waive any right to inspect or approve those materials and waive the right for acknowledgement or compensation. The undersigned states that I have the power and authority to grant these rights. The publication and use of the undersigned's name, photograph, or other use, will not infringe upon the personal rights of any person. I have read this release and I understand its contents and intend to be legally bound to this release.

By typing or signing my name in this form below, I state that I am the parent or legal guardian of the child named below and agree to all the terms of the release stated above.

_____ **Child Name**

_____ **Parent/Guardians**
Signature **Date**